



Oakley's After School Club – Frequently Asked Questions

Please find below frequently asked questions about the club. If you have any further questions then please contact the school office via e-mail (office@oakdalejunior.co.uk)

Frequently Asked Questions

Who will be staffing the club?

The staff that will be responsible for the day to day running of the club will be existing members of school staff who are already qualified to the necessary standards and familiar with all of the relevant school policies.

What is the ratio of adults to children within the clubs?

We will be following the guidelines set out by Ofsted regarding staffing ratios.

Will all of the food provided at the After School Club be hot?

Children booked in for 3.30 pm – 4.30 pm will receive a drink or a piece of fruit. Those attending until 6.00 pm will be provided with a light supper e.g. beans on toast, soup, jacket potatoes, various filled wraps/sandwiches, fruit and yoghurts.

Can I book my child in for the whole year?

If you are successful in gaining a space for a session, your booking is deemed as 'permanent' therefore you will retain your place indefinitely until you either notify us that you wish to end your booking, your child leaves the school or you fail to pay your fees on time.

Will I get a discount for multiple siblings attending?

Yes. We require payment of the full fee for one child attending, but for any additional siblings we are able to offer a 20% discount. Therefore, sibling payment for the session until 4:30pm would cost £4.40 instead of £5.50, and the session until 6:00pm would cost £10 instead of £12.50.

Will I get the £25 deposit back when my child leaves the club?

Yes. This £25 deposit will secure your child's place at the club for the entire time they are at Oakdale Junior School. Provided you have paid for all of the sessions your child has attended, you will be fully refunded your £25 deposit when your child leaves school or stops attending the club.

How do I collect from Oakley's when the main school office is closed?

Collection for the club will be via the main school reception entrance. A telephone number – 07394114848 will allow you to contact Oakley's staff directly. This number is highlighted on the main entrance door to the school foyer.

Can I change a booked session – if so how much notice is required?

You are required to give at least 48 hours' notice if you are changing a booked session.

Will you charge for missed sessions?

You will still need to pay for 'booked' sessions even if your child cannot attend (This includes sickness, play dates, medical appointments, term time holidays or alternative arrangements being made on an ad-hoc basis). We still have to pay for staffing and the other associated costs of running the club even if your child does not attend.

Can I pay monthly?

We understand that paying in advance for approximately 6-8 weeks of childcare in one go is a large financial commitment especially if you are using the club on a daily basis, therefore we will accept monthly payments (or two-weekly payments in exceptional circumstances). All payments are made online by booking through ScoPay. Bookings must be in place 24 hours before the session starts. Payment is also required at time of booking.

Can I pay by Childcare vouchers?

The school does accept Childcare vouchers. However, please check with Mrs Heckford, School Operations Manager that the company providing you with childcare vouchers has been registered with the school.

What is Oakdale Junior School's Ofsted registration Number?

Our registration number is: 142975

What is the latest time I can collect my child?

The Club closes at 6.00 pm. There is no facility for an extension to this time. If you are late collecting your child at 4.30 pm, (i.e. you will be charged an additional £5 for every 5 minutes you are late in collecting your child) If you are going to be unavoidably late, it is important that you contact Oakley's staff as soon as possible, on 07394114848 so that arrangements can be put in place for your child. Persistent late collection will result in your space being cancelled.